

FRANKLIN MEDICAL CENTER



Lynn Peterfreund, Leverett, MA

HEALING ENVIRONMENT PROJECT

Look Walk into Franklin Medical Center's emergency room waiting area and you might think you are in a lush greenhouse. What was once a bare window through which arriving ambulances could be viewed is now a window draped with plants. In front of the window sits a bright, cheerful playhouse for children - the Dan Barber Playhouse, a tribute to the late husband of Pam Barber, volunteer services coordinator, FMC.

Listen Visitors entering Franklin Medical Center through the front lobby might hear a gospel singer, a small string orchestra, a harp, a classical guitar - some of the sounds emanating from the *A Bouquet of Music* concert series. In patient units, one might hear similar strains of live music from a musician who wants to contribute to the healing environment. Waiting areas in outpatient units might have a CD of music or peaceful sounds of nature playing in the background.

Look Oil paintings, water colors, monoprints, and photography adorn the corridors throughout the hospital - pieces loaned to Franklin Medical Center by local artists who believe in the healing power of the arts.

Taste Visit the Healing Arts Café off the main lobby of Franklin Medical Center. Sit and relax and experience some quiet time with soothing background music. Enjoy both healthy snacks, such as fruit, yogurt, juices, and "comfort foods," such as homemade soups, muffins, or gourmet coffee and chocolate.

Feel Experience a sense of calm as you sit beside live plants, listening to soothing music, viewing art created by local artists. Feel stress levels lower as you take in the beauty of a water color in a corridor, or listen to quiet music as you wait to have a surgical procedure. And feel the sense of caring among staff, who also are experiencing the positive effects of healing arts.

This is Franklin Medical Center's
Healing Environment Project.

"It's a nice addition for the community to have these musical events."



Lobby Concert Series



Emergency Department Plants & Playhouse



Holiday Concert



Courtyard Concert

"... A very refreshing and relaxing time. Very Enjoyable!"



Architect's Rendition of Franklin Medical Center Courtyard Renovation

OUR MISSION

Franklin Medical Center is partnering with the Community Arts Health and Healing Project at the University of Massachusetts in an exciting effort to change the hospital setting and to support evidence-based healing interventions by addressing the following three domains:



OUR VISION

The Franklin Medical Center Healing Environment Project will support health care delivery and assist the healing process by

- Providing access to the arts, nature and humanities
- Incorporating healing elements into the existing physical environment where patients, families, visitors, volunteers, employees and physicians are present:
 - ◆ Waiting areas
 - ◆ Front lobby
 - ◆ Solariums
 - ◆ Diagnostic treatment rooms
 - ◆ Outdoor Courtyard
 - ◆ Staff rooms
 - ◆ Patient rooms
- Integrating healing environment design element into future facility planning such as patient room design, privacy, garden rooftops, access to outdoors, and ease of way-finding
- Increasing the capabilities of care providers to demonstrate compassion in the delivery of care
- Offering alternative interventions such as music and art therapy to support the healing process.

Becoming involved in the *Healing Environment Project* . . .

Volunteer – Help administer the healing arts cart; plan and maintain outside gardens; spend a half hour playing quiet, peaceful music in a patient unit; join our Healing Environment committee to contribute ideas or expertise to projects.

Perform – Offer your musical expertise as a performer for the *A Bouquet of Music* monthly concert series.

Exhibit – Artists are encouraged to submit their works for display in the corridors of the hospital.

Give – Your philanthropic support of the healing environment is vital to its continuing success. Your gifts can help construct the courtyard and maintain the Healing Gardens and plants throughout the hospital; purchase CDs, a piano or keyboard to enhance the music program; allow expansion of complementary therapies such as music and art therapy.

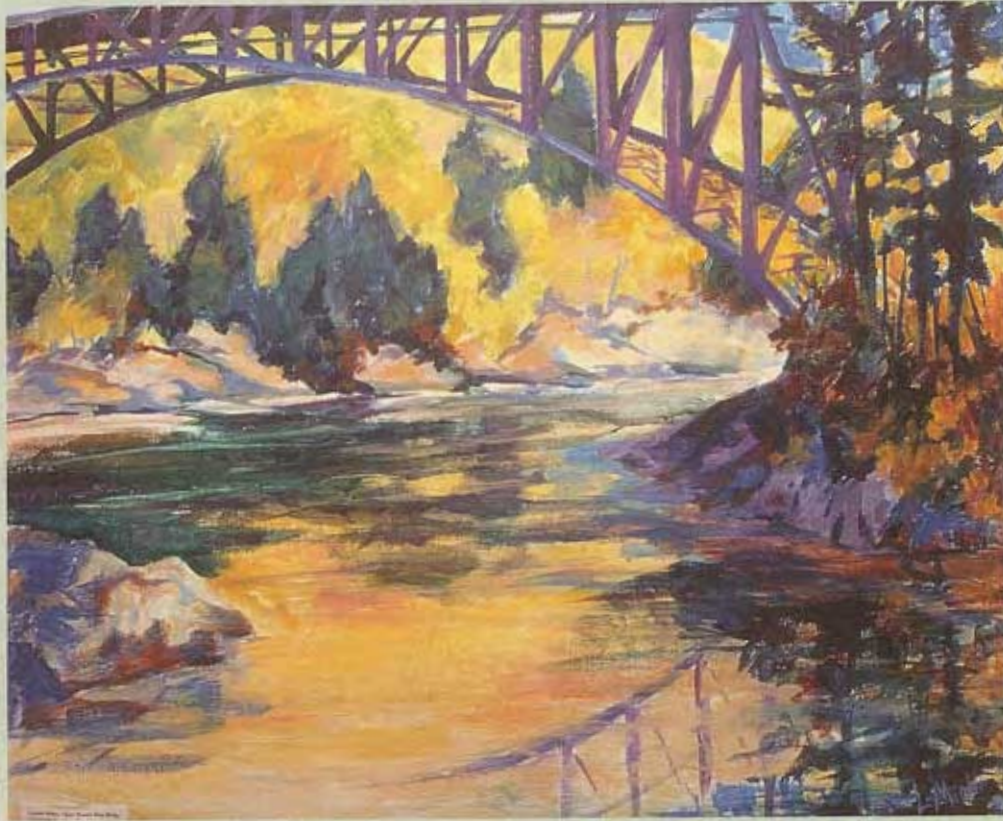
Call – For more information on how you can make a gift to or get involved in promoting the Healing Environment at Franklin Medical Center, call the Healing Environment coordinator at 413-773-2761.

"The art exhibit is a wonderful idea, lots of interesting works to engage our minds in something other than medical tests!"



Patrick Zephyr, Wendell, MA

"I feel at peace when I look at these works. So much chaos in the hospital...but here, it is peaceful, tranquil."



Louise Minks, Leverett, MA



Franklin Medical Center

A Member of Baystate Health System

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